

Notes from round table discussions re. Health and Wellbeing Champion arrangements:

- Find a replacement Health & Wellbeing Champion!
- Helpful to have details of the previous utilisation.
- Need some provision in Cricklade, there is a need.
- Central communication.
- Organisation of support.
- Seeking out people who need support.
- Organise network of support.
- Assess peoples needs in the community.
- Compile and reference database.
- Need for a link between those that are isolated in the community and those providing services e.g. transport.
- Picking up those in the community that fall through the 'statutory' services net.
- Who in the areas not covered by LAC do we go to for advice on vulnerable that we are aware of in our communities.
- Previously there apparently was a Health and Wellbeing group, which appears to have disappeared.
- We suggest that this group is re-invented involving GP practices, local representatives, organisations concerned with the care of the vulnerable to develop a forum to liaise with the area board.
- Surviving Winter Grant from Wiltshire Community Foundation – needs to be followed up.
- Volunteers are difficult to find, commitment, bureaucracy etc.
- Discussion between Councillors and all interested parties essential to set up forum.
- Where do we stand re RWB Sunday Lunch organisation as this was an event created by previous Health and Wellbeing Champion and the RWB&C Area Board mentions it in reports.
- If there is to be a nominated 'Health and Wellbeing Champion' can we suggest there is a new title, as this may lead to confusion using the previous title.
- Local Area Co-ordinator needs to consider these things:
Befriending to enjoy a cuppa with, Sudden change support (short term terminal illness – not enough time to learn and situation quickly changes), Public space improvements i.e. Paths for scooters and wheelchairs, pain and mental health support (alternative routes when medication not possible), Equipment loan/installation (Red Cross now not in RWB where we get shower stools etc!), transport including wheelchair (so can easily enjoy life + access country), Hospital advocacy when things go wrong *holes in blankets, dirty bedding), Hospital visits (logistical nightmare), Support for Isolated carers, Equipment delivery support (when beds etc are delivered, who takes out other furniture?), Elderly carers need physical help, support isolated (finance, someone to listen), link to disabled parking bays – how do people get them, hospital transport with door to door support, positive activities access (activities that improve mental health outdoors), grants for accessibility improvements (wheel chair ramps, driveways, adapted bathrooms), communicate back to the community – how they can help (we want to help but afraid to do wrong), link charity to community - person in need (caring takes enough time without searching for support and funds).

In addition, the Community Engagement Manager received the following comments outside of the meeting:

- As a volunteer with the previous Health and Wellbeing Champion, where does that leave me now?
- If I remain a volunteer who do I report to?
- Who do I refer potential vulnerable people to?
- Where do I stand organising the Sunday Lunch Club, set up under the umbrella of the Health and Wellbeing Champion and the RWB&C Area Board?
- As RWB&C Area Board now have a Local Area Co-ordinator what happens to areas not covered especially Lyneham, Bradenstoke, Tockenham, Broad Town, and Cricklade to name but a few areas not covered?
- Future of project set up by the former Community Engagement Manager – (Promoting pen pals between Brownies and isolated older people).

These comments will be further discussed at the next ABC (Area Board Co-ordinating group) meeting.